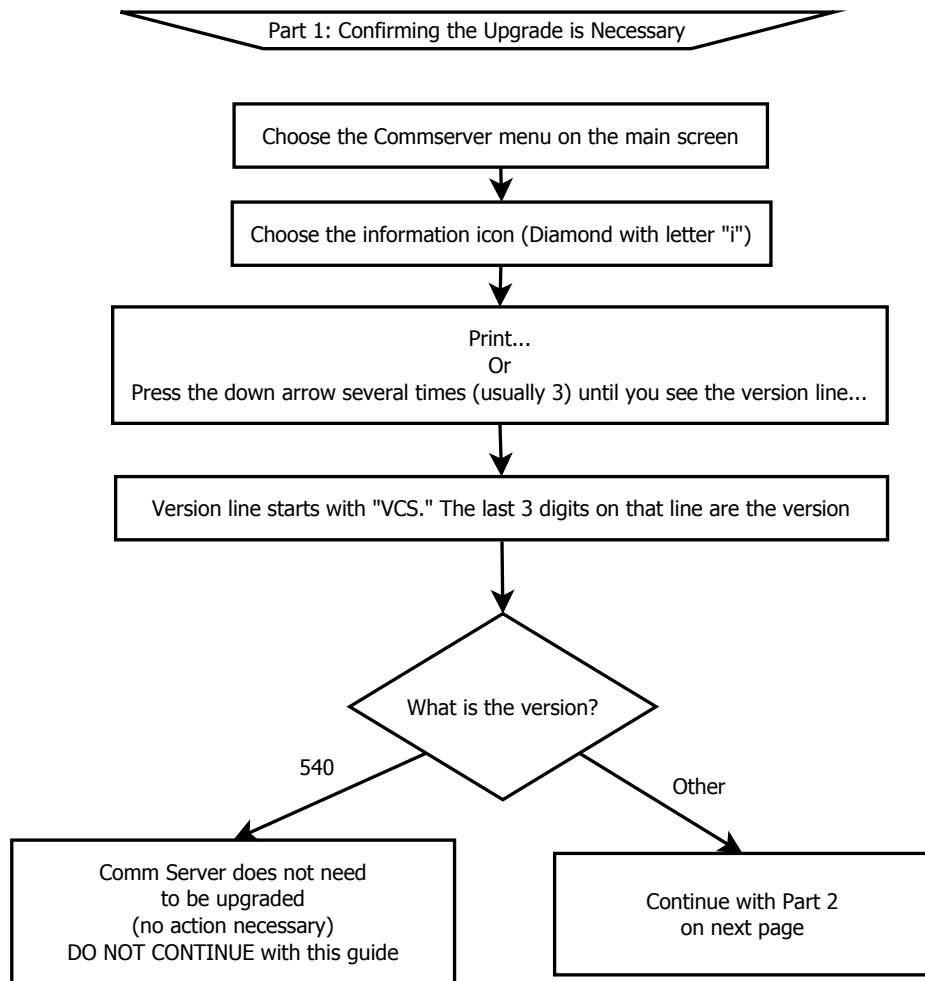
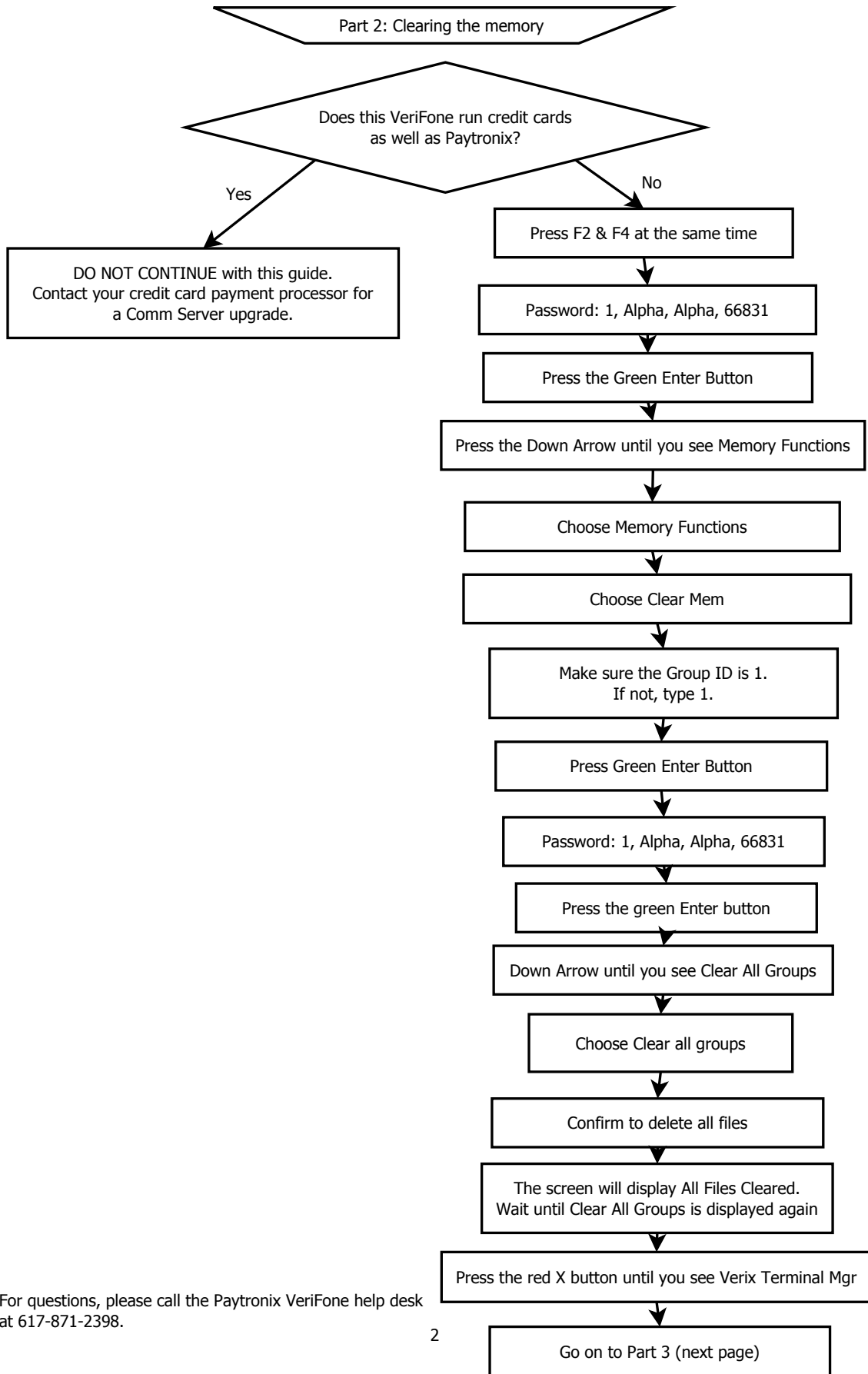


Comm Server Upgrade Guide for VX 520



For questions, please call the Paytronix VeriFone help desk at 617-871-2398.



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Part 3: Preparing the USB Drive

You will need a USB drive with no files on it

Plug the empty USB drive into your computer

Open a browser and navigate to [support.paytronix.com/Verifone/Software\\_DownloadGuides/VX520/](http://support.paytronix.com/Verifone/Software_DownloadGuides/VX520/)  
(capitals matter!)

Save verifone.zip to your USB drive

Unplug or eject your USB drive

Go on to Part 4  
(next page)

Part 4: Downloading

Place the USB drive into the USB slot on the back of the Verifone Terminal

Choose Download

Make sure the Group ID is 1.  
If not, type 1.

Press the green Enter button

Select Multi-app

Select Full dnld

Press the down arrow until you see USB Flash Memory

Choose USB Flash Memory

Choose Yes to download all files

Wait...

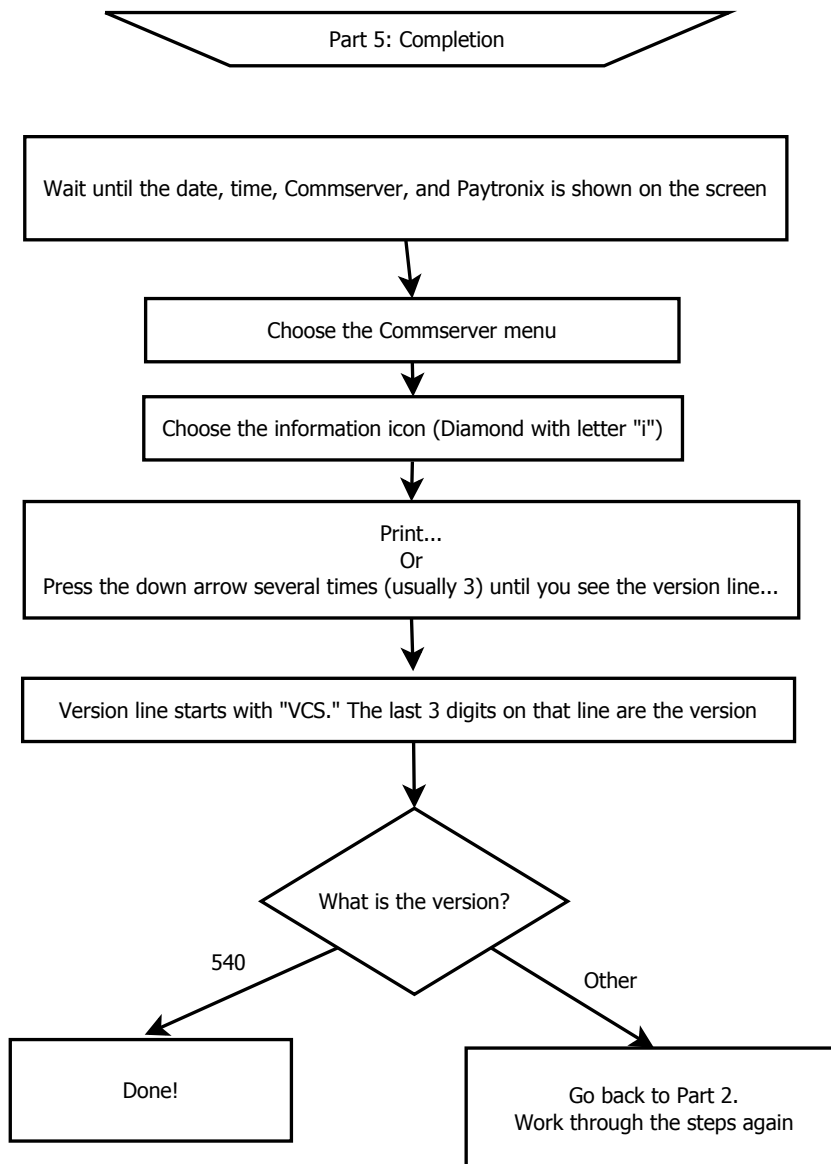
When the download is complete, remove the USB drive

Press the Green Enter Button (only once) then wait. It will not respond immediately

Screen will show a failed error. Press the green enter button and wait

**VERY IMPORTANT:**  
When the date, time, Commsserver, and Paytronix is shown on the screen,  
unplug the power cord and plug it back in

Go on to Part 5 (next page)



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