# Paytronix Merchant Processor App

#### **Gift Card Sale**

- 1. From "Home" screen swipe or type INACTIVE card.
- 2. Enter amount to be sold.
- 3. Press "Add" button at bottom right corner.
- 4. Card is activated and value is added.
- 5. Choose to print receipt or not.

## **Bulk Gift Card Sale**

- 1. Press "Bulk Sale" button on left nav menu.
- 2. Swipe or type first card number and press "Next".
- 3. Swipe or type last card number and press "Next".
- 4. Enter the number of cards in the sequence.
- 5. Enter the amount to add to the cards.
- 6. Press the "Confirm Sale" button.
- 7. Choose to print receipt or not.

## Add Value to an Existing Gift Card

- 1. From "Home" screen swipe or type card.
- 2. If card is active the "Redeem Gift \$" screen will appear along with the amount of value on card.
- 3. Press "Add Gift \$" button on bottom left of screen ("Add Gift \$" screen will appear).
- 4. Enter amount to add to card and press "Add" button.
- 5. Value will be added to card and receipt is shown.
- 6. Choose to print receipt or not.

#### **Redeem Gift Card**

- 1. From the "Home" screen swipe or type card.
- 2. If card is active the "Redeem Gift \$" screen will appear along with amount of value on card.
- 3. Enter amount to redeem from card and press "Redeem" button.
- 4. Screen shows amount left on card and receipt.
- 5. Choose to print receipt or not.

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#### **Balance Inquiry**

- 1. From "Home" screen swipe or type card.
- 2. If card is active "Redeem Gift \$" screen will appear.
- 3. The current value of the card is shown on the left column under "Customer Information".
- 4. Can choose to print balance by pressing "Print Balance" button on bottom right corner of screen.

#### Void Add Gift \$

- 1. From "Home" screen swipe or type card.
- 2. Press "Add Gift \$" button in bottom left corner.
- 3. Enter amount to void add.
- 4. Press "Void Add" button.
- 5. Popup modal will appear asking to confirm the void and showing what the adjusted balance will be.
- 6. Press "Yes" and value will be removed from card.
- 7. Final balance and receipt will show on screen.
- 8. Choose to print receipt or not.

# Void Redeem Gift \$

- 1. From "Home" screen swipe or type card.
- 2. Enter amount to void redeem.
- 3. Press "Void Redeem" button.
- 4. Popup modal will appear asking to confirm the void and showing what the adjusted balance will be.
- 5. Press "Yes" and the value will be added back to the card.
- 6. Final balance and receipt will show on screen.
- 7. Choose to print receipt or not.

#### **Reporting – End of Day & Summary**

#### End of Day:

- 1. Press "Reports" button from left nav menu.
- 2. Press "End of Day Report" button.
- 3. Add, Redeem, and Void transactions will show at the top and detailed transactions will show at the bottom.

#### Summary:

- 1. Press "Reports" button on main screen.
- 2. Press "Summary Report" button.
- 3. Choose a "Start Date" and "End Date" for transactions to be seen.
- 4. Press "Submit" button.
- 5. Transaction summary information will show on next screen.